Technology Department Update:

In preparation of potential remote learning / hybrid teaching in September, we are allowing all students in grades K-11 to keep their devices. We are asking that all graduating seniors and / or students transferring out of Montclair High School hand in their devices, chargers and wireless hotspots on Monday, June 22 at the Midland Ave locker pick up site . A computer technician will be on hand to assist with the collection.

In addition, we have scheduled 4 dates for dropping off devices for any families in grades K-11 who are **transferring out of the district**. We will be collecting devices over at Hillside School, Entrance B on the Hillside Ave. side on the following dates:

Tuesday, June 23rd from 9:00 AM -12:00 PM
Wednesday, June 24th from 9:00 AM -12:00 PM
Thursday, June 25th from 9:00 AM -12:00 PM
Monday, June 29th from 9:00 AM - 12:00 PM

 To help provide additional support to students and families, Comcast today announced it will continue to provide 60 days of free Internet service to new, eligible Internet Essentials customers. Originally set to expire on June 30, the free offer will now be available through the end of this year. In addition, Comcast will continue to waive, through the end of the year, the requirement that

customers not have a past due balance with Comcast to qualify for the free offer.

Applicants can go to: www.internetessentials.com using any web-connected device, including mobile phones. The accessible website also includes the option to video chat with customer service agents in American Sign Language. In addition, there are two dedicated phone numbers 1-855-846-8376 for English and 1-855-765-6995 for Spanish.

Lastly, The Department of Technology will be available for on-site and offsite technology assistance throughout the summer.

We will continue to utilize our self service vestibule located at Hillside School every Monday from the hours of 9:00 AM - 12:00 PM for repairs and device distribution.

In addition, we have an on demand technology support **# 301-259-1510** from the hours of 8:00 AM -3:00 PM all summer long. If no one answers then please leave a message and include the student's name, a number to contact you at, and what the issue is that you are experiencing. We will be monitoring this number M-F from 8am - 3pm. This number is not to be used for

requesting technology. All technology requests should be in Zendesk made by a teacher or administrator.